

## Frequently Asked Questions

- Q: What is your minimum order qty?
- A: Typically, our minimums start at 72 prints per design for our t-shirts and 48 for our sweatshirts.
- Q: What is the turnaround time?
- A: In today's supply chain crunch, we do our best to get your apparel out the door in 2-3 weeks.
- Q: Can you print a design that I already have?
- A: The best answer is "maybe". We are happy to take a look at your artwork but more often than not, 3<sup>rd</sup> party designs fall outside our design style.
- Q: Would you print our club logo?
- A: Most often yes, we would require to put our L&L vintage twist on it with a little distress and vintage print syle.
- Q: Do we own the artwork that has been created for us by L&L?
- A: No, all artwork created by L&L remains the property of L&L but may be given certain permissions for fair use upon approval.
- Q: Do you provide samples of your garments?
- A: Not typically but take our word for it, you'll love em!
- Q: Is there a setup or design fee?
- A: There is a one-time setup fee for all new designs, ranging from \$25-\$100
- Q: Do you offer bulk discounts?
- A: Yes but that will kick in at 144 prints
- Q: Do you provide any additional design services that are not part of your current design gallery?
- A: On occasion we will but that design service is billed hourly and requires larger minimum print quantities.